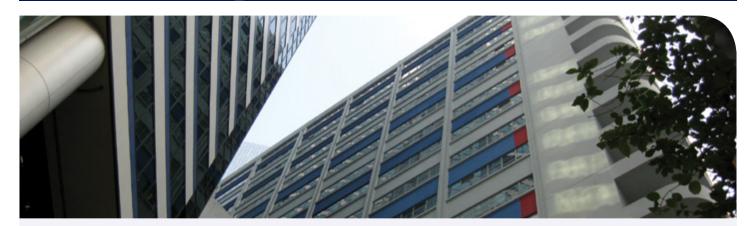# Telehouse Hong Kong

Location: 10/F, Warwick House, Taikoo Place, 979 King's Road, Quarry Bay, Hong Kong

Telehouse Hong Kong

is strategically located at TaiKoo Place, a renowned commercial complex in Quarry Bay, at the Eastern Commercial District on Hong Kong Island. Telehouse Hong Kong offers customers the ideal secure and resilient data center for their mission-critical applications, geographically convenient to the major IT and media firms but positioned 10 minutes away from central Hong Kong - one of the largest concentrations of banking and financial ecosystems in Asia.

Telehouse Hong Kong, a 27,000 sq ft colocation facility follows the Global Telehouse standards of reliability, security and customer service, offering multi-lingual technical support in a fully managed environment.

Telehouse offer multinational corporations and local businesses in Hong Kong a total business continuity package that includes server colocation, managed IT services, disaster recovery solutions and IaaS/SaaS cloud computing services along with professional consultancy.

Colocation Options:

- Rack colocation - customer's equipment is installed in a 19-inch, individually locked cabinet

- Cage colocation - dedicated space enclosed inside a floor-to-ceiling metal cage for clients seeking a higher degree of privacy and security

Power:

- Standard power to rack at 1.2kVA with scalable options up to 3kVA

- Commercial power feed of 1,500kVA for UPS (customer equipment)

- 500kVA derived from another transformer for air conditioning and lighting

- Dual A & B power feeds to customer equipment

- N+1 redundant diesel generator with 2 hours autonomy at adequate capacity

- N+1 redundant UPS system with capacity at 15 minutes fully charged

Air Conditioning and Cooling:

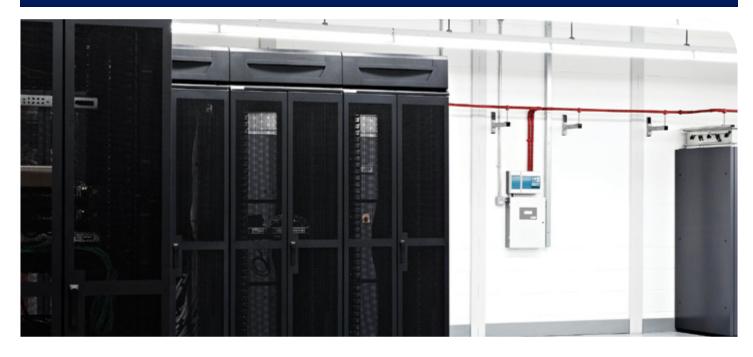- N+ 1 Down flow water cooling climate control system

- Hot aisle/cold aisle zone design

- Room temperature maintained at 24±2°C

- Fully functioning independent humidity and de-humidification control system

- 600 mm raised floor design at 600kg/m^2 ensuring efficient airflow and cooling

- Water leakage detection system in place

Connectivity:

- A carrier neutral facility offering customers freedom of choice for connectivity

- Direct access to six major carriers in Telehouse Hong Kong

- 2 redundant meet-me-rooms offering true diversity

Fire Detection and Suppression:

- The fire suppression system installed uses FM-200 gas system with smoke detectors

- Dry pipe pre-action sprinkler system with heat and pressure detectors

Security System:

- 24/7 on-site security guards patrolling data centre premises

- 24/7 CCTV video surveillance cameras

- IC card issued at main reception with pin number requirement to authorised individuals for access to customer space

Additional Services:

- Tape backup operation and management with daily media storage

- Monthly reporting service on customer infrastructure

- Leased office with dealing room set up as a fully managed environment for financial traders in case of disaster

- Cyber Conferencing System provision and installation

KDDI Hong Kong Network Operations Center (NOC):

- Established to increase international network support and provide corporate clients with the most reliable and value-added solutions

- Monitor all backbone links and network devices

- Troubleshooting of all network and system-related problems

- Multilingual support service ideal for international customers

Telehouse Hong Kong has been awarded the ISO/IEC 27001 Information Security Management Certification.

This specifies the requirements for establishing, implementing, operating, monitoring, reviewing, maintaining and improving a documented Information Security Management System within the context of the organization's overall business risks including specific requirements for the implementation of security controls

KDDI

Home to your global ICT solutions

Telehouse now offer full end-to-end ICT solutions from design to implementation such as IP connectivity, system integration, LAN and software installation, system monitoring and virtual servers as well as premium data centers.

Speak to a member of our sales team regarding your requirements and we will propose the right solution for you. Telehouse can also assist in improving the efficiency of your existing IT infrastructure and the management of a comprehensive IT migration plan.

Contact Our Sales Team:

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