

# Telehouse Cloud Service

Security, expertise, experience:  
The best location for your cloud



Colocation



Connectivity



System  
Integration



## The "German Cloud"

### A new dimension for your IT

Are you seeking a cloud solution where your data is 100% stored in Germany and data protection is 100% governed by German law? Do you want the utmost flexibility of private, public and hybrid cloud storage? Do you appreciate a partner offering the full range of services at its own data centre?

Then we're the perfect answer! In 1989, Telehouse opened the very first data centre dedicated to colocation services. Since then we have focused on this core business, continuously expanding our technology infrastructure and building our specialist expertise. Our development also benefits your cloud needs – because flawless quality, reliability, performance and security are the cornerstones of our operations.

Let us bring flexibility to your IT processes! No more installation and configuration efforts. You pay only for the resources you actually use and can align your cloud structure to your needs at any time.

Add a new dimension to your IT – by using cloud services from Telehouse Germany.

Want to know more about why  
we are the best cloud partner for you? Ask us!

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## Your benefits with Telehouse

### Secure, reliable, innovative

We offer fast, straightforward migration of your services to the cloud – and guarantee optimum support that makes the most of their performance.

Take a look at these advantages:

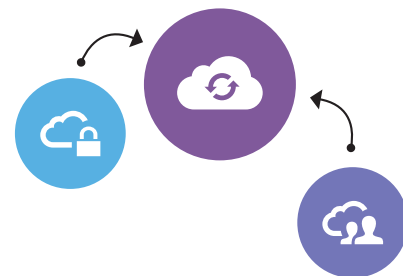
- Your cloud infrastructure and all your data are stored in the Telehouse Germany data centre located at Frankfurt am Main. Owned and operated 100% by us alone.
- We guarantee you the highest standards of building and operating security and subject these parameters to continuous optimization. We naturally hold all required certification in this respect.
- Unlike other providers, we offer unlimited freedom and flexibility – by offering exactly the cloud solution that genuinely suits your needs. As standard infrastructure, as an individual solution customized to your specific needs, or as a combination of the two. We can also implement optional backup and disaster recovery processes.
- We guarantee cloud operation based on German laws for security and data protection issues.
- On request, you can utilize an internationally based cloud structure – in Telehouse's 48 global data centres. All arranged by a single representative.
- As a subsidiary of KDDI Corporation (Japan's second largest telecoms company), we are part of a globally successful corporation and benefit from its strong financial basis, economic stability and sustained long-term growth strategy.

Our cloud:  
**100% flexible.**

# The perfect cloud

## Our service offering for you

All data storage in Germany, a modern data centre to the highest standards of physical and IT security, a service provider with long-standing experience: If these are your requirements for cloud storage, Telehouse is the right partner for you! We supply the solution that's the best for your needs.



### Public Cloud

The ideal option if you seek to migrate specific processes to the cloud rapidly and cost-effectively and want to adjust your resources to suit your needs. We set up your own virtual data centre (VDC) for your use, which you manage using a self-service portal. You can expand your VDC at any time to match your IT requirements.

### Private Cloud

The Private Cloud is designed for especially business-critical processes that are subject to stringent safety requirements. Telehouse plans, installs and operates a dedicated cloud infrastructure, reserved for your exclusive use; you can also take over management yourself.

### Hybrid Cloud

The Hybrid Cloud is a combination of Public and Private Cloud. We operate both areas for you as the standard option, or you choose to set up and manage your Private Cloud in our protected colocation sector. More flexibility than anywhere else – in one of Germany's highest-security data centres!

## Everything you need

### Infrastructure

- Services: Infrastructure as a Service (IaaS): Server, Storage, Network
- Based on VMware's leading-edge virtualization technology
- Internet access via dedicated multi-home platform
- Backup as a Service for your virtual and physical servers

## Know-how, experience, expertise

### At home with the cloud

Telehouse supplies top-level cloud computing. We raise the bar for technical standards – and much more. Our cloud specialists offer expertise extending far beyond server, storage and network management. We are familiar with our customers' processes and know how to maximize the benefits they get from the cloud. To do this, we continuously build on our expertise and support our customers in embracing new paths in IT and confronting the challenges of tomorrow – such as big data and the "fourth industrial revolution".

## Our data centre

### Top standards for IT operation

- State-of-the-art concepts for power supply, room cooling, fire protection – optimized continuously
- Certified to all main standards: ISO 27001, ISAE 3402, PCI DSS, ISO 9001, EN ISO 50001
- High-performance latest-generation hardware, network components etc.
- Leading-edge technologies in cloud management, e.g. physically separated backup and high-availability processes

## No hidden costs, no long contracts

## What we offer

### Your benefits with us – at a glance

- One of Germany's largest and most modern data centres
- 100% owned/operated by Telehouse according to German data protection regulations
- Established service provider with strong financial background
- Fixed-price service packages
- Highest security standards (building and IT operation, certified)
- Optional use of global network of data centres

### About Telehouse

Telehouse operates 48 own data centres in Asia, Europe, Africa and the USA. As subsidiary of KDDI Corporation, Japan's second largest telecoms company, we supply IT and telecom services on a global scale in over 170 countries.

As authentic pioneers of data centre-based IT services – we opened the world's first location dedicated to this purpose in 1989 – we are a well-established partner offering a wealth of market and technology expertise for all challenges and dimensions of data centre services related to cloud computing, colocation, system integration and connectivity.



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