

# Telehouse Colocation

Security, availability, expertise:  
The best decision for your IT



Connectivity



System  
Integration



Cloud  
Service

## Benefit from the highest standards

### Make space, boost security, lower costs

Does the main challenge you face involve increasing security and availability for your business-critical applications? Do you need more space for hardware because your previous resources are no longer enough for your processes? High time to start thinking about colocation. In colocation, your servers and systems stay completely under your charge – but are located in Telehouse's high-security data centre. You benefit from the highest standards applied to corporate IT today, without having to set it up yourself. As the sustainable use of resources becomes an increasingly significant factor in IT decision-making, these standards also include eco-friendly green power.

Telehouse is a recognized long-standing pioneer in this field, offering its customers all the conditions necessary to continuously improve their energy efficiency in day-to-day IT operations.

If colocation is a topic for you, we're the people to talk to!

Want to know more about why we are the best colocation partner for you? Ask us!

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## Your benefits with Telehouse

### Secure, reliable, modern

Telehouse was the first company to establish a colocation centre, in 1989. Since then we have not only been involved in developments in the field, but have actually helped to shape them. This delivers a host of benefits for you with respect to colocation:

- Our data centre in Frankfurt am Main, Germany, is connected to the most important Internet exchange point in Europe – DE-CIX. Among Germany's largest data centres, it has a total area of around 67,000 m<sup>2</sup>, 25,000 m<sup>2</sup> of which is dedicated to colocation.
- Our colocation services can map our customers' growth needs precisely, from single racks to dedicated data centre sectors.
- Power supply and air-conditioning are designed as multiple redundant systems to maximize continuous operational security. Our building management system is also leading-edge.
- The data centre is 100% owned and operated by us. You can always contact our representative with any questions or needs.
- As a subsidiary of KDDI Corporation (Japan's second largest telecoms company), we are part of a globally successful corporation and benefit from its strong financial basis, economic stability and sustained long-term growth strategy.
- In addition to colocation, we provide further areas of expertise and a broadly based portfolio of solutions from a single source: cloud, connectivity, system integration. We are thus your one-stop supplier of all core services in corporate IT. You won't find this with any other colocation service provider!

Our data  
centre: **100%**  
**Telehouse.**

# How flexible would you like to be?

## Our services

We provide all the scope for freedom that you need, with services ranging from single racks in our Open Colocation sector to dedicated data centre sections to which you have exclusive access. You can also order additional services such as backup, IP connectivity, cable installation, rack and hardware provision, and the option of installing cross-location colocation structures in our global network of data centres.

## Telehouse Global Standards

### Uncompromising quality

- Our data centres are certified to an array of international standards including ISO 9001:2008 (quality management), ISO/IEC 27001:2001 (IT security), ISO 14001:2004 (environmental management), BS (British Standard) 25999 – 2:2007 (business continuity management), ISAE 3402, PCI DSS.
- Strict regulations apply to daily routine, operational and maintenance works and to the authorization processes for specific staff to access customers' colocation areas. A proven early warning system and guaranteed 24/7 support by an experienced team of engineers ensures that our uninterrupted operational and availability times are at record high levels.

## Trust, Experience, Expertise

### You're in a good place with us

Colocation is a matter of trust. After all, you're trusting us with the most valuable capital your company has – your IT. As data centre pioneers since 1989, our goal is not only to rent out area and solve your space problems, but to provide you with the best possible conditions for your IT and generate genuine competitive edge for your company.

Our colocation specialists have operated in this field for many years and ensure that the latest technologies are introduced to our portfolio of services in a timely and comprehensive manner, and used for your benefit.

## We take "green" seriously

### Certified sustainability

We use "green" power in our data centres to demonstrate that we prioritize sustainable use of resources – a cornerstone of our philosophy. In 2011, we received the British government's Carbon Trust Standard, a quality mark granted exclusively to companies that measure their carbon output every year and significantly reduce it.

Environmental awareness is also a key criterion in our selection of partners and suppliers.



### Open Colocation

We supply you with lockable racks; you share the server space with other customers. These spaces are monitored by CCTV and all access events are recorded. You can expand your area flexibly from your single rack and thus respond rapidly to changing requirements in your strategy. Top-level maintenance and support services complete our offering.

### Dedicated colocation sector

Your exclusive dedicated colocation sector can be up to 400 m<sup>2</sup> in area. You choose the equipment you need – and we install it to your specifications. As a result, you receive a far higher level of privacy and security than generally required for business-critical systems. Your sector is in an access-restricted section of our data centre and fulfils the highest standards with respect to power supply.

## What we offer

### Your benefits with us – at a glance

- One of Germany's largest and most modern data centres
- Direct connection to DE-CIX, one of the world's most important Internet exchange points in the world
- 100% owned/operated by Telehouse
- Flexible colocation offers that fulfil the highest security standards
- Global network of Telehouse data centres, optional use of network available
- Further IT services (cloud, connectivity, system integration) from a single source

### About Telehouse

Telehouse operates 46 own data centres in Asia, Europe, Africa and the USA. As subsidiary of KDDI Corporation, Japan's second largest telecoms company, we supply IT and telecom services on a global scale in over 170 countries. As authentic pioneers of data centre-based IT services – we opened the world's first location dedicated to this purpose in 1989 – we are a well-established partner offering a wealth of market and technology expertise for all challenges and dimensions of data centre services related to cloud computing, colocation, system integration and connectivity.



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