Telehouse
System Integration

Networks, applications, services:
The strong basis for your IT

Colocation Connectivity Cloud Service

One-stop future-proofing of your IT

Efficient, reliable, cutting-edge

"Work in progress" is a status that could be applied to any IT infrastructure. As the pace of change in business processes and technologies accelerates, time to maturity for IT developments is cut to the bone. To counteract this trend, companies need partners they can completely rely on.

Telehouse is the partner you need for one-stop support. Offering expertise and experience in system integration, we supply a complete range of services that maximise the simplicity, efficiency and security of today's IT operations. At our data centre – among the largest and most modern in Germany – we provide extensive services related to colocation (= operation of your servers and systems from our location), cloud computing and application management, and ensure that in our global digital world of today, you are always ideally connected to your sites, partners, service providers and customers. Where required, we can also act as your IT service partner on site; in this role, we assist you in planning your IT infrastructure, take care of procuring and implementing systems and applications, and deliver comprehensive support services. In all our completely vendor-neutral operations, we focus on a single priority: providing you with the optimum IT service! Try us today!

Want to know more about why we're your top partner for system integration? Just ask us!

+49 69 82379480
sales@de.telehouse.net

Your benefits with Telehouse

Top equipment, optimum support

As a subsidiary of KDDI Corporation, Japan's second largest telecoms company, we supply IT and telecom services in over 170 countries. We establish the best conditions for the setup and operation of IT structures based on interaction and interoperability.
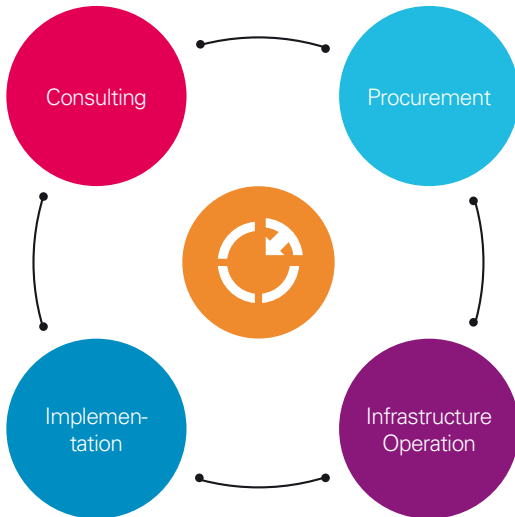
- Our parent company, KDDI Corporation, enables us to access the resources, expertise and partnerships of a global leading IT service provider. As a result we are always able to implement customised start-to-finish solutions for our customers.

- We provide the full range of IT services – from maintenance and service, system and application operation to planning / establishment of a new location.

- We supply highly professional project management throughout all areas at international level. To do this, we draw on the specialist expertise and experience of over 100 KDDI branches around the world.

Our promise: solution-oriented.

- Telehouse provides a combination of expertise in networks, data centres, applications and services that you will not find in any other provider. We deliver the best solutions and services for your needs from a single source. At Telehouse, "one-stop support" is more than a business buzzword – it's an integral part of our daily routine.

- We are able to negotiate extremely attractive terms in hardware procurement, and pass these advantages directly on to our customers.

- As a subsidiary of KDDI Corporation, we benefit from our parent company's financial stability and sustainable growth strategy. You can be sure we'll still be there for you tomorrow!

Telehouse System Integration: Making your IT run smoothly

Our services for you

We adopt cutting-edge technologies, methods and trends in IT at an early stage. Our focus is always on the best solution – not on a specific product. We can therefore guarantee our customers the maximum flexibility and freedom in upgrading and aligning their IT to the needs of the future.

Consulting

- As-is analysis
- Modernisation/optimisation/design of IT infrastructures
- Finance models (purchase, lease-to-own, managed service)
- Hardware selection (vendor-neutral)
- Licensing

Procurement

- Hardware (servers, storage, network, security)
- Data centre infrastructure (e.g. server racks)
- Licences

Implementation

- Hardware installation in Telehouse data centre or customer's premises
- Network connection
- Security solutions
- Colocation (rack/suite)
- Software licences (Microsoft, VMware)

Infrastructure operation

- Hardware component maintenance
- System monitoring (monitoring tool for use by customer or 24/7 monitoring service)
- Application management

All services can also be ordered individually.

One stop support:
All services from a single source, under a single roof

What we offer

Your benefits with us – at a glance

- Full access to KDDI's expertise and resources
- 100 % vendor neutrality
- Data centres operated 100 % by Telehouse
- Attractive purchase terms from manufacturers based on global procurement agreements
- Flexible financing options
- Own Network Operation Center (24/7) for monitoring and support
- Use of global network of Telehouse data centres
- Internationally focused project management (over 100 KDDI offices around the world at your service)

We keep our promises

Getting you fit for the future

Far-reaching changes have become a matter of course in today's business operations and processes. Given the pace of progress, no modern company can aim for long-term success without having an IT infrastructure that works smoothly down to the smallest detail. And it's all the more important to approach challenges with far-sightedness and decision.

Short-term fixes may only create standalone solutions that obstruct each other. Our integrated approach protects you from those mistakes. Offering a full range of system integration services, we address your individual needs in depth – providing solutions and services that immediately have a positive impact on your business routine.

About Telehouse

Telehouse operates 46 own data centres in Asia, Europe, Africa and the USA. As subsidiary of KDDI Corporation, Japan's second largest telecoms company, we supply IT and telecom services on a global scale in over 170 countries. As authentic pioneers of data centre-based IT services – we opened the world's first location dedicated to this purpose in 1989 – we are a well-established partner offering a wealth of market and technology expertise for all challenges and dimensions of data centre services related to cloud computing, colocation, system integration and connectivity.

TELEHOUSE
HOME TO YOUR GLOBAL ICT SOLUTIONS