

**TELEHOUSE**

Every connection matters

# Telehouse Services

Efficient, reliable, modern:  
IT exactly the way it should be

## Tomorrow's data centre – already here for you today

### Secure, flexible, individual

Infrastructure and service in a single data centre – that's Telehouse. We're the experts in cloud computing, colocation, connectivity and system integration. With us, you get exactly the IT infrastructure that matches your requirements, and that lets you grow and develop alongside your requirements.

Our data centre at Frankfurt a. M. is among Germany's largest and most modern. With us, you're close to the heart of global communications infrastructure – quite literally: one of the world's key Internet exchange points (De-CIX) is virtually on our doorstep.

This pairing of local and global runs through everything we do. We are a subsidiary of KDDI Corporation, among the world's largest globally operating telecom companies. As part of a network of more than 40 globally distributed data centres, we can offer our customers services at international level while ensuring that our systems, applications and information are operated and maintained in 100% compliance with German law and German data privacy regulations. A flexibility that is almost unparalleled in the sector.

Do you plan to move your business processes to the cloud? Are you seeking a highly secure environment where you can operate your IT systems independently? Or perhaps you need optimum global connections to customers and partners? Or want to use IT structures that are seamlessly harmonized? Let the quality of our services convince you – like over 2,000 customers from all sectors of business that already trust Telehouse. When can we welcome you?

## Your benefits with Telehouse

### Perfect facilities, optimum support

We supply information and telecom services in over 170 countries. You benefit from our 25-plus years of experience in operating data centres.

- Telehouse's data centre at Frankfurt a. M. is among Germany's largest and most modern, with a data operations area of approx. 50,000 sqm.
- Our data centres are 100% carrier-neutral, allowing you to decide flexibly whether to connect with the world directly using a carrier of your choice or use Telehouse Connect, our own 24/7 managed platform.
- Telehouse combines network, data centre, application and service expertise to give you the full range of IT services from a single source. You won't find this with any other provider!
- We adopt current technologies, methods and trends in IT at an early stage, maximizing our customers' flexibility and freedom to expand and align their IT to the needs of the future.
- We provide superior project management throughout all areas at international level, drawing on the specialist expertise and experience of our 100 KDDI offices worldwide.
- As a subsidiary of KDDI Corporation, we benefit from its economic stability and sustained long-term growth strategy. You can be sure we'll still be there for you tomorrow!

Our promise:  
**A data centre  
that's 100%  
our own.**

# What we can do for you

## Our services

### Colocation



#### Open Colocation

- We supply you with individual racks in a server room under video surveillance.

#### Dedicated colocation sector

- Your exclusive dedicated colocation sector can be up to 400 m<sup>2</sup> in area. You choose the equipment you need – and we install it to your specifications.

**We not only provide all the space you need for your IT systems – including cross-location colocation infrastructure in Telehouse's global network of data centres – but also supply a versatile range of top-level maintenance and support services.**

### Connectivity



#### Interlink

All customers, carriers and our Telehouse Connect platform are pre-cabled in our Meetme Rooms, enabling connections to be set up rapidly.

#### Telehouse Connect

Telehouse Connect is our own connectivity platform – your platform to the world.

- **Internet Access:** We supply a Multi Home Platform with highly redundant structure and burstable bandwidth up to port speed (10 Mbps–10 Gbps), plus optional DDoS protection and managed firewall.
- **DC Connect:** We connect you directly to the world's major Internet exchange points and to our more than 40 data centres worldwide.
- **VPN:** You use KDDI's global network covering 85 countries. KDDI also operates one of the world's largest content delivery networks for rapid provision of Web content.
- **Carrier Connect:** You receive access to over 400 carriers and Internet service providers plus direct connection to DE-CIX, the world's largest Internet exchange point.

**As pioneers in data centre services since 1989, we're well aware that today's technologies, concepts and methods benefit our customers – so we ensure they are quickly incorporated throughout our services!**

### System Integration



#### Consulting

- We draw up as-is analyses and provide consulting on all aspects of your IT infrastructure.

#### Procurement/Financing

- We handle procurement and financing of the hardware (servers, storage, network, security) and data centre infrastructure (server racks) you need.

#### Implementation

- We install your hardware in our Telehouse data centres or at your premises, and set up network connections and suitable security solutions. We also look after your licensing needs in this environment.

#### Infrastructure operation

- We provide regular maintenance of all your hardware components, either as 24/7 monitoring service or in the form of a monitoring tool for your own use. Our services also include application management.

**In line with our aim of full flexibility, you can order all system integration services as packages or individually!**

### Cloud Service



#### Public Cloud

- We set up your own virtual data centre (VDC) for you to manage your resources. You can adjust your VDC to match your IT requirements at any time.

#### Private Cloud

- We plan, install and operate a dedicated cloud infrastructure for you.

#### Hybrid Cloud

- We operate a combination of Public and Private Cloud for you, or you set up and manage your Private Cloud in our highly secure colocation sector. Whichever alternative you choose, you'll find more flexibility than anywhere else!

**All the cloud-based services we provide for you are naturally governed by current German IT and data privacy laws!**

Would you like more details of why we're the best IT partner for you? Just contact us!

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